

30 March 2009

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**TO WHOM IT MAY CONCERN**

This letter serves to confirm that Practec Limited were contracted and undertook the guest room soft refurbishment at the Hilton Auckland during 2008.

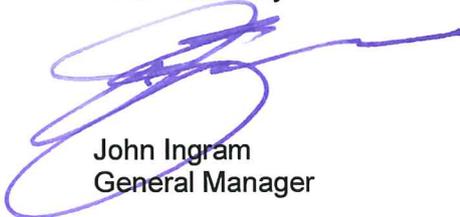
The project involved 158 guest rooms, replacing all the loose and fixed furniture, light-fittings, relocation of TV's, running new cabling, painting all the interiors, reconditioning all veneers, modifying built-in wardrobes and replacing the window treatment.

At all times I found Practec representatives to be professional in their conduct and flexible in having to deal with last minute changes or modifications. It is not always easy working in a hotel environment when you have restricted access and the need to minimise the impact of noise on other guests. Also having to work around business demands and cope with the constant changes to rooms etc.

In all cases Practec dealt with these demands in a co-operative manner and not only completed the project on time [within a six month time frame], but also within budget.

Having worked in the industry for a number of years and having been involved in a number of projects, I would have no hesitation in recommending Practec for similar projects; they are one of the most professional and conscientious building firms I have worked with.

Yours sincerely



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