

19<sup>th</sup> June 2009

## TO WHOM IT MAY CONCERN

Proactive Management Limited ("PML") has been providing Project Management Services to Department of Labour for the past three years. We competitively tendered a large internal office refurbishment and fit-out project at 280 Queen Street in 2007, which was won by Practec Limited of Auckland.

The construction area was 4,500 m<sup>2</sup> spread over 5 floorplates concurrently, and the final construction value was \$2,334,000 + gst. It included demolition and gut-out of all floors back to shell and full hard fit-out, with a high level of quality and design features documented by Opus Architecture.

Practec delivered up the completed construction on programme, despite challenges being placed on them with unrealistic timeframes and many client-initiated variations. Their QS and Contracts Management staff demonstrated a high level of experience, capability, and professionalism. All contractor communications were well documented and meticulous, their management of sub-contractors was excellent (including coordination with client I.T. technicians and soft fit-out/furniture installers), and their quality of workmanship was outstanding – resulting in very little defects and maintenance items. All variation pricing was fair, the final account was wrapped up in very quick time, and all handover documentation and close-out matters were dealt with quickly.

Practec have also undertaken other construction work for Department of Labour under PML's management, which has likewise been successfully delivered up.

PML highly recommend Practec Limited for any large office fit-out projects, and are happy to provide them with a verbal reference if called upon to do so. The writer can be contacted on 027-2303769.



Nick Ward  
Project Manager, Director